



## MyProbation Mobile Application

# **MyProbation Mobile Application**

There are proven benefits in engaging well with people early in their sentences and facilitating a shared sense of what rehabilitation or recovery looks like for them, as well as being clear about what is expected on Probation.

Unilink's MyProbation service connects people who are being released from custody or those under

community supervision, with their probation officers more effectively than traditional channels.

The mobile application and website improves communication and encourages open engagement and support during the challenging readjustment period after release or sentenced in the community.



**Connecting People** 

It more closely connects people on probation with their workers leading to far better outcomes.



#### **Simple Communication**

Simple and effective way of communicating with Probation staff.



#### **Encourages Help Seeking**

Promotes partnership working and encourages help seeking behaviours in people.

#### More Autonomy

Gives people on Probation more autonomy and promotes a sense of agency.



#### **Saves on Postage**

Saves organisations time and money in postage.



#### **Remote Check-In**

Allows users to check in remotely at home or pre-designated place using a GPS location check.



Our innovative application facilitates requests from people on probation for additional support or referrals to partners such as employment or substance misuse providers.

Importantly, the MyProbation service supports twoway and structured messaging and allows officers to send appointments and reminders to service users. Officers can message probationers in a pro social way and respond to their requests or view documents or proof of absences. This simplifies the administrative burden on probation teams and aids improved compliance with sentences.



**Promotes Engagement** 

Easy to use real time solution improves interactions.



**Saves Time** Saves valuable time and administration costs for Probation teams.



### Managing Absences

A far quicker and fairer process for managing any absences.



Support

Improves encouragement and support of people whilst on Probation.



#### **Probation Appointments**

Probation appointments at your fingertips leading to far less absences.



#### Video Calls

Video calls between users and their probation officer.

 MyProbation Application Q Quick Search Dashboard Services - Settings - 🌲 Alerts 🔮 Adrian
Message: RE: Request made 27/03/2023 for Unable to Attend Appointment to Dean Matthews (D999999)
Conversation
Adrian Wilson (adrian@myprobation.uk)
Okay. Thank you for letting me know. I will re-book another appointment for another time.
Sent at 05/04/2023 15:09
Adrian Wilson (adrian@myprobation.uk)
Thanks
Sent at 05/04/2023 15:09





# **Downloading the App**

The MyProbation mobile applications are available on Apple IOS or Android devices and can be conveniently downloaded from the app store or google play store.

Once approved by the Probation Service, users can securely connect with their probation officer and local teams.



### About Unilink

Unilink, an award-winning international company established in 1994, is the leading provider of stateof-the-art integrated solutions for the Corrections, Justice, and Immigration sectors. With over two hundred staff today we are investing in a vision for the future that builds on years of experience, knowledge and expertise from specialising in these sectors.

Our proven technology is at the forefront of the digital transformation journey with a rich portfolio of solutions built in close collaboration with correctional professionals and international subjectmatter experts. Unilink's proven solutions already implemented in an extensive customer base help prison, probation and immigration services across the world achieve their goals. We continuously invest in enhancing our solutions portfolio to support all aspects of managing offenders in prisons and in the community and has pioneered many award-winning innovations.

Unilink's unique knowledge and experience of the correctional domain along with its rich portfolio of proven solutions underpins digital transformation in prison and probation services across the UK, Europe, Australia and New Zealand.

Unilink won the King's Award for International Trade in 2023.

