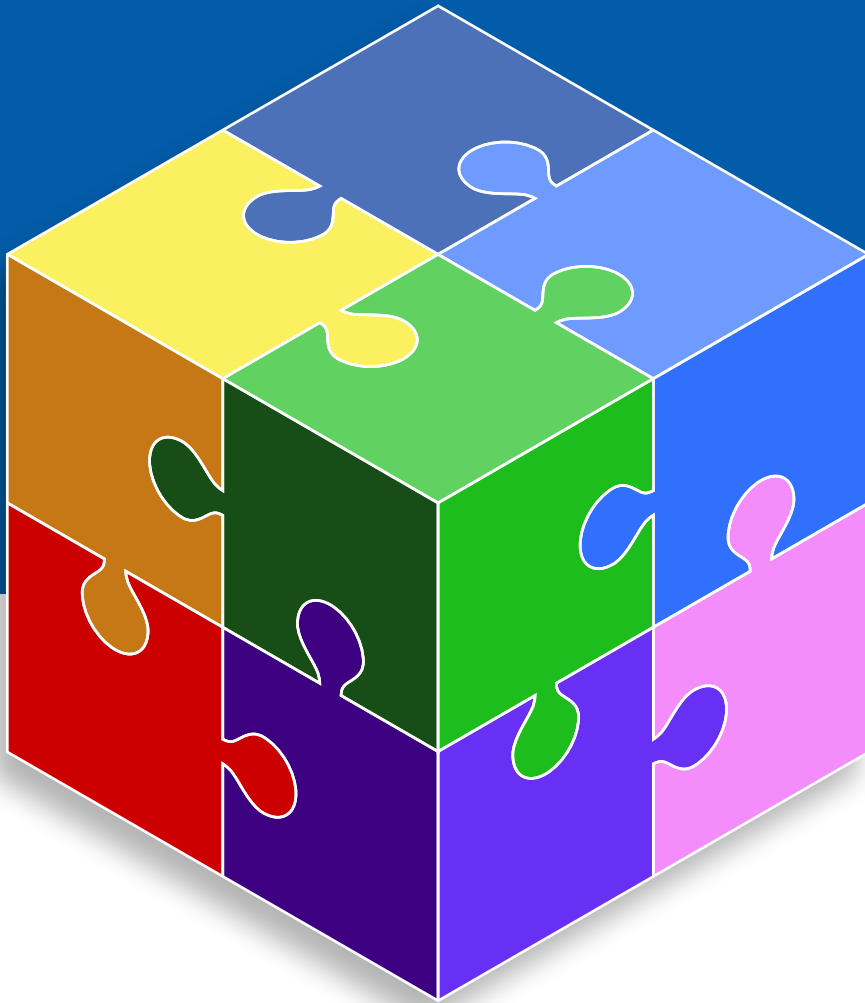


UNILINK

Excellence Through Innovation



Virtual Visits



Staying in touch with family and friends helps to maintain personal relationships and contributes to mental wellbeing. This helps prisoners cope with confinement and improves their chances of rehabilitation.

Many prisoners are held far from home making it often difficult for loved ones to visit due to the travel time required and cost involved. Designed for secure institutions, Virtual Visits provides a simple, secure and cost-effective alternative to visits in person, helping prisoners to stay in touch with loved ones whilst they are detained.

This cloud-based solution uses secure peer to peer, encrypted connection, preventing potential call interception by third parties. All sessions are pre-booked and approved so that only authorised visitors are able to participate in call. Facial recognition is used to verify and monitor Visitor before/during the video call.



Benefits for friends and family:

- Low cost, reliable - using any browser enabled device – phone, tablet, laptop, PC
- Easy to access through the email a prisoner customer account
- Visits last up to 60 minutes (the visitor is charged per minute of actual connection)
- Maintain regular family relationships even when visiting in person is difficult for health or financial reasons
- Saves on travel costs
- No queuing or body searches prior to visit taking place
- Global availability allows video visits to take place regardless of location of visitor

Benefits for the establishment:

- Control over scheduling - Video visits are only booked when appropriate and when approved
- Staff monitor calls and terminate them at any time to prevent any inappropriate activity
- Video calls can be recorded (video and/or audio) for later analysis and intelligence purposes
- Easy to install: requires a PC with access to the internet for staff and prisoner
- Free service for the establishment
- Reduces opportunities for contraband smuggling by visitors

Benefits for the prisoner

- Engage pre-release with organisations that offer services and support post release.
- Positive parenting – improves interaction with family members and contributes to mental wellbeing

“Prisoners who are able to maintain family ties are 6 times less likely to re-offend”