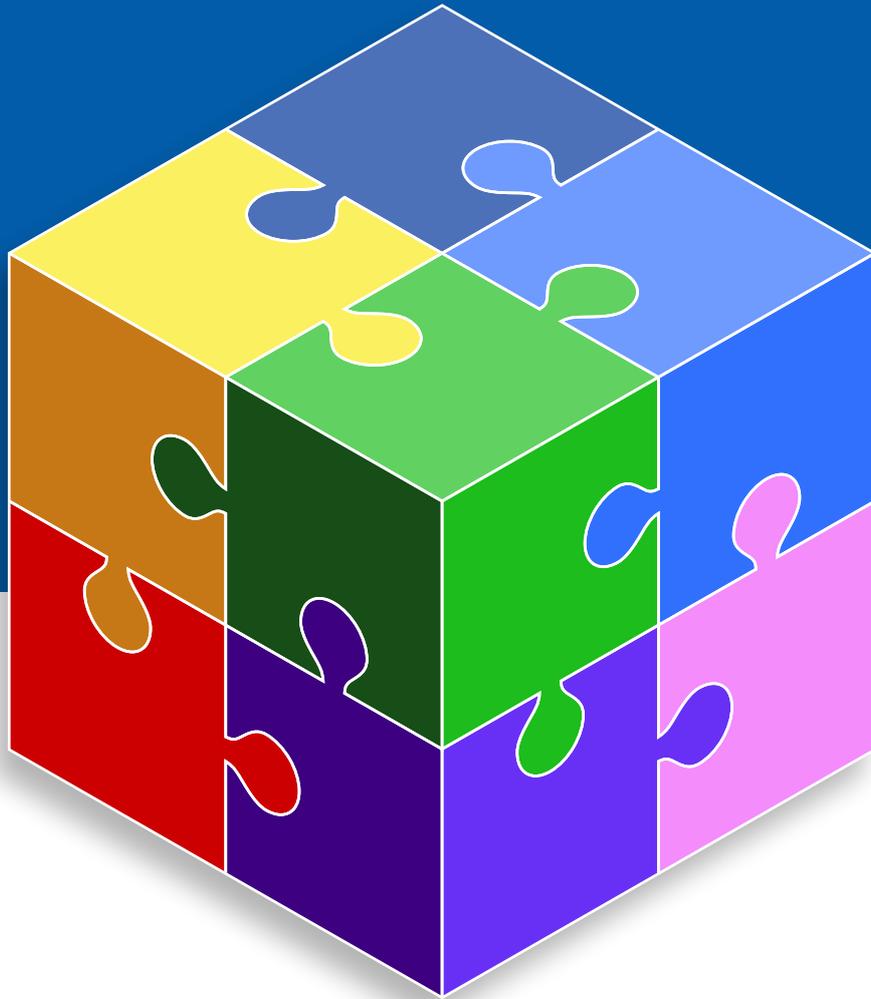


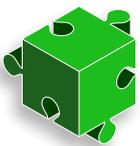
# UNILINK

Excellence Through Innovation

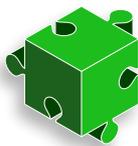


## U-Case

### Integrated Offender Case Management



Case Management



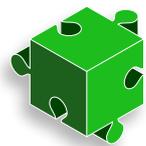
Custodial Management



Insight - Business Intelligence



Electronic Monitoring



Transport Management

U-Case is the digital platform for corrections, an innovative, modular, highly configurable Integrated Offender Management System, built on an open, flexible microservices architecture.

A seamless offender case management system, U-Case covers the entire Offender life cycle, supporting an offender-centric approach and providing all involved stakeholders with a single, shared view on the offender. It provides probation and prison staff real-time access to critical management information in the challenging, demanding and stressful working environment of custodial services.

**Modular Design:** a stand-alone functional unit, or fully integrated - tailored to meet any specific needs.

**Modern User Interface:** progressive web application displays clear, easy to read information and simple navigation on any device format.

**Role Based Access Control (RBAC):** fully customizable, allows only authorized users to view information or perform actions relevant to their role.

**Dashboards:** a unique concept of configurable dashboards, allows purposeful presentation of information tailored to the different type of users and their roles.

*“Unilink’s experience in the criminal justice sector and their integrated suite of products, proven to help rehabilitate prisoners, is the perfect match for us to support our digital transformation strategy.”*

**Jan-Erik Sandlie**, Deputy Director General from The Norwegian Correctional Service

## Case Management

U-Case guides correctional professionals from their first contact with the service user: the assessment of their needs/risks; setting goals and objectives tailored to those needs (classification); the development of detention plans; the management of community interventions and supervision; follow-up on the execution of those plans; continuous evaluation and adjustments, until successful re-entry into the community is achieved.

## Insight - Business Intelligence

Unilink’s dedicated analytics environment, designed to provide more tactical insights and strategic management information, responding to managerial reporting needs and specific intelligence questions to support their decision making processes. Includes:

- Statistical Reports and Management Information
- Trends Analysis
- Correctional intelligence
- Performance Management

## Custodial Management

U-Case is an Offender Management system, it provides real-time access to critical management information and powerful operational support for efficient day-to-day management of prisoners focussed on helping both, correctional officers and prisoners. U-Case automates and streamlines all custodial processes to reduce administrative work and free prison staff’s time to spend on working with the offender.

## Electronic Monitoring

U-Case enables management of schedules, curfews, monitoring & interventions. it allows device and system agnostic location tracking and can integrate with any hardware and EM system provider.

## Transport Management

Configurable line of business software developed to support the planning and management of prisoner transportation. It is designed to facilitate operational and mission critical services, is tailored to the specific needs of the different involved actors, and automates processes to increase overall efficiency.