

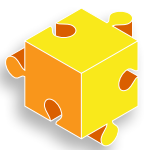


# UNILINK

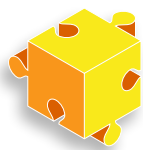
Excellence Through Innovation



## Probation Case Management



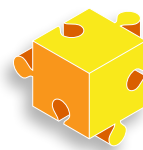
Intervention  
Scheduling &  
Management



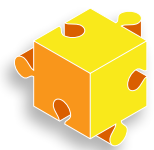
Assessment  
Tools



Community  
Service



Probationer  
Reporting App



Court Work

Decades of experience in delivering enterprise class software to UK probation services has enabled Unilink to design modern, intuitive and user-friendly interface, that delivers significant savings on staff time, seamless communication across teams, simplified workflows, improved logistics & processes and improved accessibility.

Unilink's highly innovative system design with functions at the cutting edge of probation practice are the result of deep domain knowledge of the data models, policy & legislation that underpin the sector.

Users benefit from configurable dashboards that displays all relevant information, reducing complexity, simplifying daily tasks and supporting a fully collaborative, performant workforce that benefit from clear roles, responsibilities, and workload. In a fast changing world, remote delivery models are supported reducing the burden on staff.

The holistic, integrated offender management solution is focussed on enabling the end users to provide the most beneficial service to the offenders and to the general public.

*"Omnia made a significant difference to the productivity of professionals because it was designed by the users for the users."*

David Hood, MTC Novo

## Scheduling & Management

Supports a full service and interventions directory (including partner organisations and the private sector), scheduling and delivery from accredited programme groupwork sessions to more complex deliverables such as the logistics involved in managing community service projects and placements.

The scheduling capacity integrates fully with offender management and has the capability to truly transform practice. The system tools simplify the work involved in delivering interventions through innovative user-friendly software and mobile apps that make managing people, programmes and resources a much more simple and efficient proposition.

## Assessment Tools

Unilink is experienced at fully embedding risk assessment tools, either in-house or third party. This integration can have a truly transformative impact on probation practice by reducing the burden on staff, streamlining processes and workflow, as well as significant improvements in accessibility, performance, and interoperability.

## Probationer Reporting App

Mobile app that allows remote reporting when in person attendance is not practical. Includes calendar, secure messaging, video and geolocation monitoring. Allows management of diary clashes and appointment changes.

## Community Service

The delivery of Community Service (Unpaid Work) is a complex undertaking, requiring intelligent business logic with the maximum of flexibility to suit the needs of different providers and service user profiles. To simplify the administration and logistics, Unilink provides staff with simplified dashboard views and operational level screens to help managing projects and providers.

Views of all offenders with UPW sentences allows easy allocation onto projects or placements, bulk update and printing of daily attendance sheets. Management of non-compliance is driven by configurable workflow and tasks, integrated into the fabric of the Community Service module.

## Court Work

Designed to provide probation staff working in Court with the information they need promptly and efficiently. The interoperability enriches the various search functions, providing compliance & enforcement summaries, indicators of risk levels (L,M, H & VH), tool tips on register types and warnings and searchable 'slide on screen' document drawers that helps staff find the information they need when they need it.