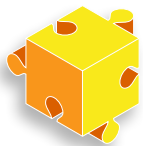
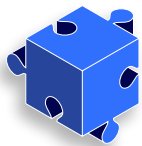


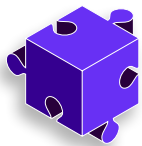
U-Case  
Integrated  
Offender Case  
Management



Probation Case  
Management



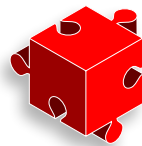
Custodial  
Management  
System



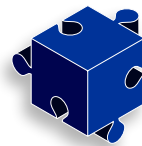
U-PP Prisoner  
Self-service  
Platform



U-Comms  
Unilink  
Communications



Security &  
Integrations



Insight  
Business  
Intelligence



**UNILINK**  
Excellence Through Innovation

Unilink Software, part of the Unilink Group, specialises in innovative software solutions for criminal justice. With over twenty years' experience of case management systems for Probation, custodial management systems and particular expertise in biometric applications, Unilink is the world leader in offender self-service applications.

Unilink continuously invests in enhancing its solutions portfolio to support all aspects of managing offenders in prisons and in the community and has pioneered many award-winning innovations.

All Unilink's solutions are created with the direct input of industry professionals and based on a clear and enterprise vision of using technology to increase efficiency, enhance security and support offender rehabilitation.

Unilink's unique knowledge and experience of the correctional domain along with its rich portfolio of proven solutions underpins digital transformation in prison and probation services across the UK, Europe, Australia and New Zealand.



**20+**

years' experience in Justice

**200+**

establishments use Unilink's solution

**10+**

countries

**800,000+**

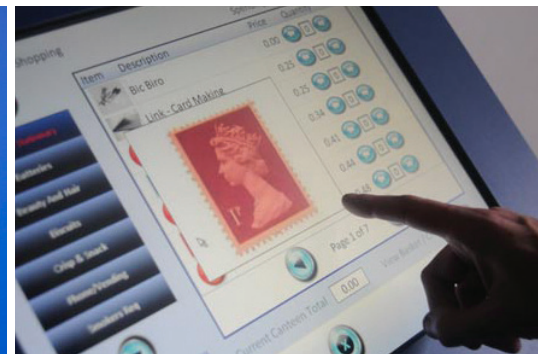
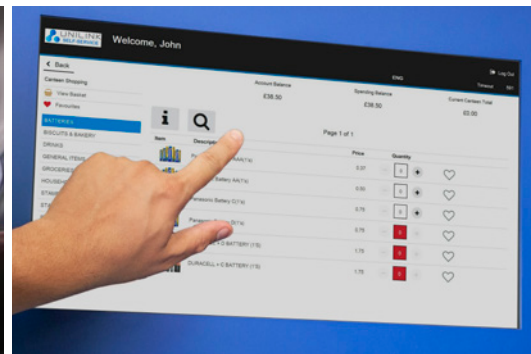
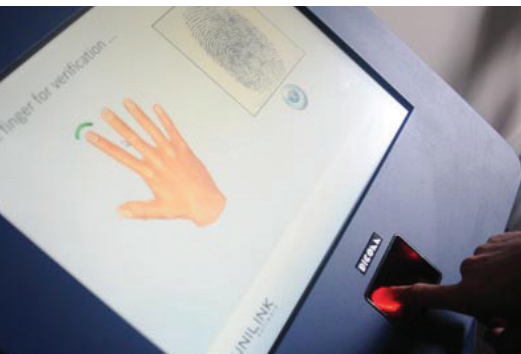
registered service users

*"It was great to deal with a company that actually delivered things..."*

Dept. for Correctional Services, South Australia

*"I've worked in IT for 34 years and this is the smoothest project I have worked on. Staff are happy, inmates are happy, it's been very successful"*

Project Manager ICT Services, Department of Justice Northern Ireland



**35,000**

probation cases managed through London based CRC's

**2,000,000**

probation cases managed in the UK National Delius

**85,000**

offenders use Unilink's digital services on a daily basis

**2,000,000,000**

prisoner self-service transactions processed

# Helping Prisons and Probation Work For Prisoners, For Staff, For Society

**86%** experienced increased confidence in technology

**87%** experienced increased control over own life in prison

**79%** felt positive effect on family relationships

**75%** felt improving staff/prisoner relationships

*"Unilink provided us with a Probation case management and management information system which was developed and delivered on a tight time scale and on budget.*

*Throughout the process and subsequently the Unilink team have taken care to involve, understand and incorporate the needs of the product's end users and ensure that it is compatible with ICT systems elsewhere in the Criminal Justice System."*

**Brian Heath**, Board Member Confederation of European Probation

*"Our whole experience of Unilink has been positive. From initial consultation to the delivery we have had a mutually, supportive relationship. The whole programme was delivered to extremely tight schedules, on time and on budget, and I look forward to hopefully expanding our use of the Unilink system, in the future."*

Prison Officer - HMP Leeds